

Teaching Evaluations - Statistical Report

College: College of Liberal Arts and Social Scie **Department:** Public Service

Instructor: Light, Mark J. (1341689)

Term: 2015-2016 Spring, **Class:** MPS 500, **Section:** 301, **Course Title:** **INTRO PUBLIC SERVICE MGMT**, **Response Rate:** 100 %, **# of Responses:** 10

Quest Order	Question	Instr. Mean	Instr. StdDv	Dept. Mean	Dept. StdDv	Scale	Resp. Count
1	Given your experience at DePaul, rate the overall quality of the course	4.60	0.70	4.11	1.00	5	10
2	Given your experience at DePaul, rate the instructor's overall teaching effectiveness	4.60	0.52	4.21	0.96	5	10
3	This course increased my knowledge or skills	4.20	0.92	3.93	0.96	5	10
4	I found this course to be	3.60	0.52	3.57	0.96	5	10
5	The instructor stimulated interest in the subject	4.80	0.42	4.41	0.85	5	10
6	In this course, to what degree have you learned relevant theories and general principles?	4.40	0.70	4.11	0.89	5	10
7	In this course, to what degree have you developed skills, competencies, and points of view needed by professionals in the field?	4.40	0.70	4.09	0.89	5	10
8	In this course, how many hours per week, on average, did you spend outside of the regularly scheduled class time.	3.70	0.68	3.74	0.87	5	10
10	The instructor had high achievement standards in this class.	4.80	0.42	4.55	0.75	5	10
11	The instructor had fair methods of evaluating my performance.	4.60	0.97	4.60	0.82	5	10
12	The instructor was accesible to me through office hours, appointments, e-mail, and/or phone calls.	4.90	0.32	4.56	0.84	5	10

Teaching Evaluations – Open Ended Response Report

School: Liberal Arts & Social Sciences

Instructor: Light, Mark J. (1341689)

Term: 2015-2016 Spring, **Class:** Public Services 500, **Section:** 301, **Course Title:** INTRO PUBLIC SERVICE MGMT, **Response Rate:**100% ,**# of Responses:**10

Question: Please feel free to write any comments you have related to your learning in the course	
Student	Detail
822263	Dr. Light is very enthusiastic about his work and teaching. He's very engaging.
829570	The strategic planning projects wasn't as challenging and I didn't learn much from it as we read the book and the sample report on our own and wrote our report based on them. Since we didn't spend much time discussing strategic planning in class (other than instructions about what is expected from the assignment), I think it should have been a smaller portion of the overall grading. Otherwise, I really believe my writing has improved thanks to this class and Dr. Light's detailed feedback and I will definitely use the 4 frames in real life. I feel like I will go back to my notes and the book in the future as I move forward in my career.

Question: Please share any comments you have that were not covered above.	
Student	Detail
822263	I feel that the course overall was a bit repetitive, especially in regards to working with the frame concepts and problem analysis. I would suggest not assigning so much reading the same week that a paper is due. The weeks that we had a written assignment due, it was difficult to spend sufficient time on reading the case studies. Overall, Dr. Light is a great instructor and I would definitely recommend his class.
823348	This was my first course at DePaul (although I am also enrolled in another one right now), so I didn't have a lot to compare Dr. Light to. However, that said, I really enjoyed his classes. He was an interesting professor and in many ways, I believe I'll be a more effective employee and student since he taught me to learn and assess situations in new ways. I'm really looking forward to my next class with him.
824974	A fun class and great way to start the program.
829570	I did another graduate degree at DePaul and Dr. Light is by far one of the best professors I had, if not the best. The discussions in class shape around real world examples and he knows how to engage everyone. He creates a great discussion platform -at which you feel comfortable participating. The time he spends with us outside of class is also very generous. He takes the time to write thoughtful comments on our papers and I learned a great deal from those comments as well. I definitely plan on taking more courses from him. Thank you!
831817	Would prefer to meet with the professor in person rather than via the phone - but phone was offered most often.
840971	Dr. Light was a fantastic instructor and facilitator. He engaged everyone in the class to think critically and contribute their opinions. I like how he provided printed slides with only some content so we had to write in notes as we learned and therefore solidify understanding of concepts. I will use the concepts I learned in this course with me in my professional and academic careers. Great class!

Term: 2015-2016 Spring, Class: MPS 522, Section: 302, Course Title: **HUMAN RESOURCE MANAGEMENT**, Response Rate: 91 %, # of Responses: 10

Quest Order	Question	Instr. Mean	Instr. StdDv	Dept. Mean	Dept. StdDv	Scale	Resp. Count
1	Given your experience at DePaul, rate the overall quality of the course	4.90	0.32	4.11	1.00	5	10
2	Given your experience at DePaul, rate the instructor's overall teaching effectiveness	5.00	0.00	4.21	0.96	5	10
3	This course increased my knowledge or skills	4.50	0.53	3.93	0.96	5	10
4	I found this course to be	3.40	0.70	3.57	0.96	5	10
5	The instructor stimulated interest in the subject	4.80	0.42	4.41	0.85	5	10
6	In this course, to what degree have you learned relevant theories and general principles?	4.80	0.42	4.11	0.89	5	10
7	In this course, to what degree have you developed skills, competencies, and points of view needed by professionals in the field?	4.60	0.52	4.09	0.89	5	10
8	In this course, how many hours per week, on average, did you spend outside of the regularly scheduled class time.	3.70	1.16	3.74	0.87	5	10
10	The instructor had high achievement standards in this class.	4.80	0.42	4.55	0.75	5	10
11	The instructor had fair methods of evaluating my performance.	5.00	0.00	4.60	0.82	5	10
12	The instructor was accesible to me through office hours, appointments, e-mail, and/or phone calls.	5.00	0.00	4.56	0.84	5	10

Term: 2015-2016 Spring, **Class:** Public Services 522, **Section:** 302, **Course Title:** HUMAN RESOURCE MANAGEMENT, **Response Rate:**91% ,**# of Responses:**10

Question: Please feel free to write any comments you have related to your learning in the course	
Student	Detail
816741	Great course and instructor! I learned a lot that I will need in my future professional job.
827668	The assignments for the course were very effective in highlighting the respective topics. Unlike in some other classes I've experienced, they were not so overwrought as to lose sight of the subject matter. I truly learned a lot in this class.
835744	The class was engaging and challenging. I learned a lot.

Question: Please share any comments you have that were not covered above.	
Student	Detail
816741	One of the best instructors, very knowledgeable!
827372	Professor Light is a great teacher, he takes the time to explain everything clearly and encourages questions.
827668	Sincerely enjoyable and approachable teaching style.
833894	Dr. Light this quarter was much more open to class discussion which I appreciated. He also took the time to offer coaching sessions to the students, which not only allowed us to work on our professional goals, but also get a real-life example of how we can coach our employees. I really enjoyed this class and appreciate that Dr. Light was more open to discussion and less focused on powering through the ppt slides.
835744	Dr. Light is a very entertaining and witty professor. He mixes his humor with relevant theories related to the course that make it lively and fun. I had fun while learning a lot from him. Keep up the great work Dr. Light!
842350	Dr. Light is an exceptional instructor with a natural affinity to get students engaged in what is otherwise very dry and uninteresting subject matters.
848520	Dr. Light has a very good sense of humor. He made the class interesting, fun, and participative.

Term: 2015-2016 Spring, Class: MPS 594, Section: 301, Course Title: **ETHICAL/LEADER/PUBLIC SERVICE**, Response Rate: 94 %, # of Responses: 15

Quest Order	Question	Instr. Mean	Instr. StdDv	Dept. Mean	Dept. StdDv	Scale	Resp. Count
1	Given your experience at DePaul, rate the overall quality of the course	4.67	0.72	4.11	1.00	5	15
2	Given your experience at DePaul, rate the instructor's overall teaching effectiveness	4.80	0.56	4.21	0.96	5	15
3	This course increased my knowledge or skills	3.87	0.64	3.93	0.96	5	15
4	I found this course to be	3.27	1.16	3.57	0.96	5	15
5	The instructor stimulated interest in the subject	4.87	0.35	4.41	0.85	5	15
6	In this course, to what degree have you learned relevant theories and general principles?	4.40	0.83	4.11	0.89	5	15
7	In this course, to what degree have you developed skills, competencies, and points of view needed by professionals in the field?	4.53	0.64	4.09	0.89	5	15
8	In this course, how many hours per week, on average, did you spend outside of the regularly scheduled class time.	3.60	0.74	3.74	0.87	5	15
10	The instructor had high achievement standards in this class.	4.80	0.41	4.55	0.75	5	15
11	The instructor had fair methods of evaluating my performance.	4.87	0.35	4.60	0.82	5	15
12	The instructor was accesible to me through office hours, appointments, e-mail, and/or phone calls.	4.93	0.26	4.56	0.84	5	15

Term: 2015-2016 Spring, **Class:** Public Services 594, **Section:** 301, **Course Title:** ETHICAL/LEADER/PUBLIC SERVICE, **Response Rate:**94% ,**# of Responses:**15

Question: Please feel free to write any comments you have related to your learning in the course	
Student	Detail
820333	Dr. Light is truly one of the best professors in the program. I highly recommend his classes.
824256	I thoroughly enjoyed the opportunities that Mark Light provided for learning. Each class meeting, Mark Light provided an outline of what the topic would be for the evening. This allowed us to take notes and document concepts in a visual and interactive way. The notes corresponded with his presentation/slides. This was very effective. Also, Mark Light made a personal effort to include every member of the class in discussions. Not one time did he leave out someone's chance to voice their views on the related topic.
827124	Dr.Light is excellent at communicating situations that make students think. He is helpful, enthusiastic and knowledgeable.
842055	The content was great for opening my eyes to the ethical issues faced in the workplace, but it takes experience and examples to get it to sink in. I think the primary value this course has to deliver is this general awareness of ethical issues. It isn't the most straightforward topic to teach using formal models or definitions. The greatest gains in knowledge were made when interpreting case studies or experience. Additional case studies in class might be effective.
843048	Great class! Dr. Light is an effective teacher who uses creative methods to teach students.
843052	I've had experience teaching Character Education for 3-8 graders. The challenge of teaching a class like Character Education or Ethical Leadership is that you have to SELL the idea and concepts behind your course. I realized that morality is much easier of a sell when its enveloped in religious undertones, but the charter school was decidedly non-religious.Dr. Light's capacity for caring about his students facilitated our class-discussions tremendously. I believe that because Dr. Light so deeply cared about our class, it created a welcomed obligation to BUY into the idea of ethical leadership. I say this because among my group of SPS friends, it seems apparent that we're all ethical people. However, we lacked a procedure...a program...a manual on how to actualize these innate qualities. I always felt encouraged by Dr. Light not only because he was our biggest cheerleader, but he instilled this idea that someone had our back and was looking out for our personal interests. I especially loved how Dr. Light waits outside of the door at the end of class to greet each and every student on our way out.I'm not sure if it's his theater experience, but Dr. Light also had a very impactful way of engaging our class during his lectures. It's more than his proficient use of Powerpoint slides with video clips pre-loaded and ready to go (the video clips of Arrested Development and other demographically-appropriate cult classic TVs & movies were clutch). I truly believe that it's really about his unrelenting commitment to better himself, his instruction-style, and his ultimate quest to hone his craft and his lectures. Dr. Light often asks for feedback during lectures --quick questions like, "Did you like how the 1st slide transitioned into the 2nd?" --- this attention to such a small detail is an illustrative example of his commitment to his students.Favorite professor and favorite class! this was a tough decision because I really had a great experience with all of my professors at SPS.

Question: Please share any comments you have that were not covered above.	
Student	Detail
823193	Dr. Light has been great about initiating interesting conversations, and encourages us to think critically about ethical issues. This class has made me more aware of daily ethical dilemmas I encounter. As always, I appreciate his energy and dedication to his students.
824256	Mark Light is highly knowledgeable. His experiences show, and he has a way of imparting knowledge through interactive, inclusive practices. He made room for collaborative discussions. He made use of class time effectively. He has a profound personality, and it did not deter from the lesson objectives and what we had to learn. He made himself accessible outside of class. He was empathetic to our circumstances. His course was well planned/ thought out. He provided wonderful professional reading opportunities in addition to the text. Overall, an amazing instructor! Among the best!
827192	Dr. Light is an AWESOME professor who has made my DePaul experience exceptional!
835008	Dr. Light is very knowledgeable and enthusiastic about the information provided in class. I enjoyed the different media he used to present lectures
839858	Dr. Light makes any topic interesting. Gave me some new things to think about as a manager.
840282	Top instructor I had in the entire MPS program.
842055	Dr. Light is the best instructor I have had in this program. He is the model for what the program claims to be, and I absolutely hope he is recognized as such by other faculty. He demonstrates a mastery of the content. He has clearly spent time synthesizing material from many sources in order to provide students with diverse perspectives on each subject he teaches. More than any other instructor, it is evident that his class sessions are planned, delivered and revised with considerable

Question: Please share any comments you have that were not covered above.	
Student	Detail
	thought. He cares deeply about his students and makes himself available for them.